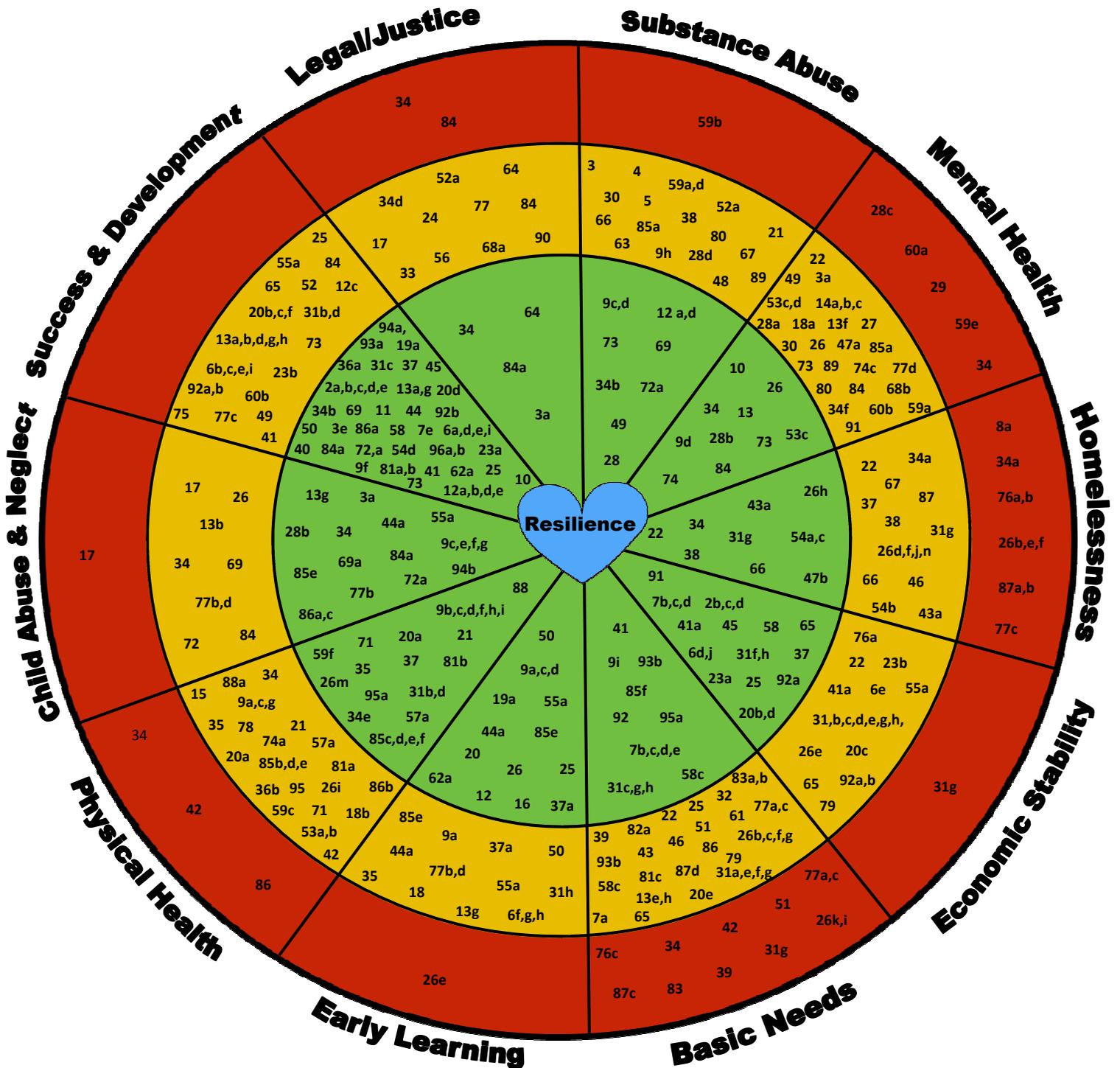


# ACEs/Resilience Collaborative Guide to Community Services

This guide is a only a snapshot of agency services provided. For complete description of services as well as contact information, hours of operation, and specific requirements, please call 211, refer to the 211 database at [www.win211.org](http://www.win211.org), or download the win211 app available free on Google Play & iTunes.



Agencies listed are supporting efforts to reduce ACEs and build resilience in families and children.

March 2016  
Updated bi-annually

- Key on Reverse**
- Prevention/Promotion
  - Intervention
  - Crisis
  - ▲ C Change County

## Select either Benton or Franklin County prior to conducting agency search via 211 to narrow results

1. **211 (Search by County)**
2. **21st Century Learning Centers**
  - 2.a. Before & After School Program
  - 2.b. Citizenship Classes
  - 2.c. ESL Classes
  - 2.d. Family Learning Center
  - 2.e. GED Classes
3. **Action Counseling and Dependency Center**
  - 3.a. Domestic Violence Perpetrator Treatment
4. **Advocates for Wellness**
5. **Alcoholics Anonymous (AA)**
6. **ARC of Tri-Cities**
  - 6.a. Adult Recreation
  - 6.b. Bettertogethertc.com
  - 6.c. Buddy Club
  - 6.d. Community Access
  - 6.e. Community Transitions
  - 6.f. Count Me In Puppets
  - 6.g. Infant Toddler Program
  - 6.h. Junior Partners and Pals
  - 6.i. Parent to Parent
  - 6.j. Pre-Vocational Program
7. **Ben Franklin Transit (BFT)**
  - 7.a. Dial A Ride
  - 7.b. Night & Sunday Service
  - 7.c. Prosser/Benton City General Demand Response
  - 7.d. Taxi Feeder Service
  - 7.e. Travel Training
8. **Benton-Franklin Counties Human Services**
  - 8.a. Emergency Housing Assistance
9. **Benton-Franklin Health District (BFHD)**
  - 9.a. First Steps Infant Case Management
  - 9.b. Immunizations
  - 9.c. Maternal Infant Child Health Program
  - 9.d. Nurse Family Partnership (NFP)
  - 9.e. Safe Babies Safe Moms
  - 9.f. Safe Kids Coalition
  - 9.g. Sexually Transmitted Disease Services (STD)
  - 9.h. Vitamin Distribution
  - 9.i. Women Infants & Children (WIC)
10. **Benton-Franklin Parents & Friends of Lesbians and Gay (PFLAG)**
11. **Boy Scouts of America**
12. **Boys & Girls' Club**
  - 12.a. Boys' Council
  - 12.b. Club Mentor Program
  - 12.c. Fast Forward
  - 12.d. Girl's Circle
  - 12.e. Teen Room
13. **Catholic Family & Child Services (CFCS)**
  - 13.a. Family Leadership Training
  - 13.b. Foster Care Assistance
  - 13.c. Foster Teen Programs
  - 13.d. Hope Home
  - 13.e. Kinship Navigator Program
  - 13.f. Mental Health Child/Adult Counseling Services
  - 13.g. Parent Classes
  - 13.h. Prepares Mentoring Program
14. **Chaplaincy (The)**
  - 14.a. Adult Grief Support Groups
  - 14.b. Behavioral Health Services
  - 14.c. Children Grief Support Group (Cork's Place)
15. **Check Line Telephone Reassurance for Home-bound Individuals**
16. **Child Care Aware (CCA)**
17. **Child Protective Services (CPS)**
18. **Children's Developmental Center (CDC)**
  - 18.a. Comprehensive Autism Diagnostic & Evaluation (CADET)
  - 18.b. Occupational & Physical Therapy
19. **Children's Reading Foundation of the Mid-Columbia (CRF)**
  - 19.a. Ready For Kindergarten
20. **Columbia Basin College (CBC)**
  - 20.a. Dental Care
  - 20.b. General Education Degree Program
  - 20.c. High School Completion Program
  - 20.d. Learning Opportunities Center (LOC)
  - 20.e. Resource Center
  - 20.f. Upward Bound
21. **Columbia Basin Health Association (CBHA)(▲ C)**
22. **Columbia Basin Veterans Coalition**
23. **Columbia Industries (CI)**
  - 23.a. Community Center
  - 23.b. Employment Services
24. **Columbia Legal Services**
25. **Communities in Schools of Benton-Franklin**
  - 25.a. Academic Assistance
26. **Community Action Connections (CAC)**
  - 26.a. Basic Food
  - 26.b. CDBG Rural Services
  - 26.c. Diaper Program
  - 26.d. Eviction Assistance Program
  - 26.e. Homeless Child Care
  - 26.f. Housing & Essential Needs (HEN)
  - 26.g. Low Income Heat & Energy Assistance Program (LIHEAP)
  - 26.h. Low Income Home Weatherization
  - 26.i. Low Income Prescription Assistance
  - 26.j. Permanent Supportive Housing Assistance
  - 26.k. Project Warm Up
  - 26.l. Second Chance Center (Day Shelter)
  - 26.m. SHIBA
  - 26.n. Transitional Housing
27. **Compassionate Friends Bereaved Parents Support Group**
28. **Comprehensive Mental Health Services**
  - 28.a. Child & Family Services
  - 28.b. Community Education
  - 28.c. Crisis Services
  - 28.d. Substance Use Disorder Treatment
29. **Crisis Response**
30. **Curtis Counseling**
31. **Department of Social and Health Services (DSHS)**
  - 31.a. Basic Food Program
  - 31.b. Department of Vocational Rehabilitation
  - 31.c. Division of Child Support
  - 31.d. Division of Developmental Disabilities
  - 31.e. Financial Assistance
  - 31.f. ID Card Assistance
  - 31.g. Temporary Assistance to Needy Families
  - 31.h. Working Connections Child Care Subsidy
32. **Diaper Bank (Tri-Cities)**
33. **Dispute Resolution Center of Tri Cities**
34. **Domestic Violence Services**
  - 34.a. Emergency Shelter
  - 34.b. Girl's Circle
  - 34.c. Housing Assistance
  - 34.d. Legal Advocacy
  - 34.e. Teen Dating Violence Education & Prevention
  - 34.f. Women's Support Groups
35. **Early Support for Infants & Toddlers (ESIT)**
36. **Edith Bishel Center for the Blind & Visually Impaired**
  - 36.a. Computer Training
  - 36.b. Low Vision Evaluation
37. **Educational Service District 123 (ESD 123)**
  - 37.a. Early Childhood Education & Assistance Program (ECEAP) Preschool
38. **Elijah Family Homes**
39. **Food Banks (Local)**
40. **Girl Scouts of America**
41. **Goodwill**
  - 41.a. Employment Services
42. **Grace Clinic**
43. **Habitat for Humanity**
  - 43.a. Critical Home Repair
44. **Head Start**
  - 44.a. Early Head Start
45. **Heritage University (▲ C)**
46. **Housing Authorities (Local)**
47. **Humane Society**
  - 47.a. Pet Assisted Therapy
  - 47.b. Pet Friendly Landlords
  - 47.c. Spay and Neuter Assistance Program
48. **Ideal Options Suboxone Clinic**
49. **Ignite Youth Mentoring**
50. **Inspire Development Centers**
51. **Jericho Road Ministries Evening Food Bank**
52. **Juvenile Justice Center**
  - 52.a. At Risk Youth Program
53. **Kadlec Regional Medical Center (Hospital System)**
  - 53.a. Chronic Disease Self Management Workshop
  - 53.b. Learning & Nutrition Counseling Services
  - 53.c. Neurological Resource Center/Library
  - 53.d. Our Little Lambs Support Group
54. **Kennewick City of**
  - 54.a. First Time Home Buyer Down Payment Assistance
  - 54.b. Housing rehabilitation & Emergency Repair Program
  - 54.c. Public Housing/Section 8
  - 54.d. Recreational Activities Program
55. **Kennewick School District**
  - 55.a. Teen Parent Education
56. **Legal Aid (Benton-Franklin)**
57. **Lion's Club of Kennewick**
  - 57.a. Hearing & Vision Aid Expense Assistance
58. **Local School Districts & Home School Associations**
  - 58.a. Early Childhood Education and Assistance Program (ECEAP)
  - 58.b. Ready for Kindergarten
  - 58.c. Summer Meals Program
59. **Lourdes Health Network (Hospital System)**
  - 59.a. Adult and Youth Counseling Services
  - 59.b. Detox Facility
  - 59.c. Diabetes Education & Support
  - 59.d. Drug & Alcohol Testing
  - 59.e. Lourdes Transitions
  - 59.f. Mammogram Assistance Program
60. **Lutheran Community Services Northwest**
  - 60.a. Crisis Stabilization Bed
  - 60.b. Wrap Around/ WiSE
61. **Martha's Cupboard at Central United Protestant (agency only -must phone 211 for info)**
62. **Mid Columbia Library (MCL)**
  - 62a. Book Mobile
63. **Narcotics Anonymous (NA)**
64. **Northwest Justice Project**
65. **Opportunities & Industrialization Centers of Washington (OIC) Migrant Seasonal Farmworker Program**
66. **Oxford House**
67. **Pacific Northwest Adult & Teen Challenge Recovery Housing**
68. **Pasco City of**
  - 68.a. Domestic Violence Services
  - 68.b. Veteran's Assistance
69. **Pasco Discovery Coalition**
  - 69.a. Guiding Good Choices Parenting Classes
70. **Pet Over Population Prevention Spay & Neuter Assistance Program**
71. **Planned Parenthood**
72. **Prosser CIA**
  - 72.a. Guiding Good Choices Parenting Classes
73. **Quest Youth Center**
74. **Recovery & Wellness Center**
  - 74.a. Eating Disorder Intensive Outpatient Group
  - 74.b. Parent Education
  - 74.c. Self-Sufficiency Group
75. **Responding to Autism**
76. **River of Life Metropolitan Church**
  - 76.a. ANSIL Hall
  - 76.b. ANSIL House
  - 76.c. ANSIL Service Center
77. **Safe Harbor Support Center (SHSC)**
  - 77.a. Family Assistance
  - 77.b. Incredible Years Parent Education
  - 77.c. My Friends Place
  - 77.d. Taming the Dragons Trauma Treatment
78. **Seattle Children's Tri-Cities Clinics**
79. **Social Security Administration Disability Resources**
80. **Somerset Counseling Center Substance Abuse Treatment**
81. **South Eastern WA Service Center of the Deaf and Hard of Hearing**
  - 81.a. Sign Language Classes
  - 81.b. Sign Language Interpreters
  - 81.c. Telecommunication Access
82. **St. Vincent Centers**
  - 82.a. Clothing and Housewares Assistance
83. **St. Vincent de Paul**
  - 83.a. Basic Needs Assistance
  - 83.b. Utility Assistance
84. **Support Advocacy & Resource Center (SARC)**
  - 84.a. Prevention Education
85. **Tri-Cities Community Health (TCCH)**
  - 85.a. Behavioral Health Care
  - 85.b. Dental Services
  - 85.c. Enrollment Services (Health Benefits Exchange)
  - 85.d. Eye Clinic
  - 85.e. Maternity Support Services/First Steps
  - 85.f. Women Infant & Children (WIC)
86. **Tri-Cities Pregnancy Network (TCPN)**
  - 86.a. Learning & Earning Program
  - 86.b. Pregnancy Tests
  - 86.c. Stronger Dads
87. **Tri-Cities Union Gospel Mission**
  - 87.a. Emergency Shelter for Men
  - 87.b. Emergency Shelter for Women & Children
  - 87.c. Necessities Program
  - 87.d. Thanksgiving & Christmas Food Baskets
88. **Trios Health System (Hospital)**
  - 88.a. Diabetes Education & Support
89. **Unity Counseling Services**
90. **WA State Dept. of Labor & Industries Crime Victims Compensation Fund**
91. **Washington State University Pet Loss Hotline**
92. **Work Source**
  - 92.a. Adult Employment Services
  - 92.b. Youth In & Out of School Programs
93. **WSU Benton County Extension**
  - 93.a. 4H
  - 93.b. Food Safety & Preservation
94. **WSU Franklin County Extension**
  - 94.a. 4H
  - 94.b. Community Supportive Services
95. **Yakima Valley Farmworkers Clinic (YVFC) Miramar Health Center**
  - 95.a. WIC/Nutrition Services
96. **YMCA**
  - 96.a. MLK Center
  - 96.b. Youth Sports