

**PUBLIC**



**HEALTH**

*Prevent • Promote • Protect*

**BENTON-FRANKLIN HEALTH DISTRICT**

**Guide to  
Programs  
& Services**

## Programs...

### Community & Family Services

- ◆ Oral Health (ABCD)
- ◆ Early Family Support Services: Early Intervention Project  
Alternative Response Services
- ◆ First Steps: Maternity Support Services  
Infant Case Management
- ◆ Passport Program (foster care)
- ◆ Children with Special Health Care Needs (CSHCN)  
Work First Child Care
- ◆ General Field Nursing Services
- ◆ Child Death Review
- ◆ Childcare Health Program
- ◆ Early Childhood Education & Assistance Program

### Community Health Intervention & Prevention Services

- ◆ Safe Babies Safe Moms (SBSM)
- ◆ Medicaid Outreach
- ◆ Teen Pregnancy
- ◆ Immunizations

### Disease Prevention & Response

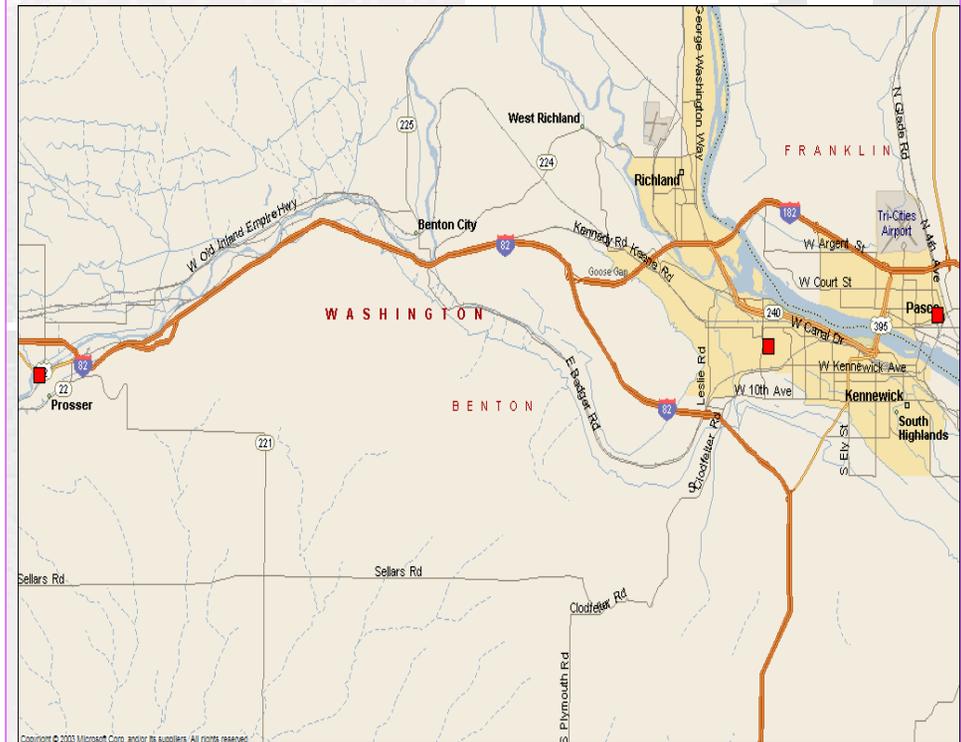
- ◆ Community Health Assessment
- ◆ Communicable Disease Program
- ◆ HIV/AIDS & Education/Outreach
- ◆ Refugee Program
- ◆ Public Health Emergency Preparedness & Response
- ◆ Tuberculosis (TB) Program
- ◆ Communicable Disease Investigation & Control
- ◆ Foodborne Illness Response

## Get Involved:

Want to get involved with our community? The following coalitions and committees are always looking for new, interested members.

Call for more information...

- Benton-Franklin Access to Care.....(509) 737-8250
- Benton-Franklin Community Health Alliance..... (509) 737-8250
- Benton-Franklin Volunteer Center.....(509) 582-0631
- Community Action Committee..... (509) 547-1718
- Oral Health Coalition (BFHD)..... (509) 460-4200
- Safe Kids Benton Franklin Coalition (BFHD).....(509) 460-4200
- United Way.....(509) 783-4102



On Line: [www.bfhd.wa.gov](http://www.bfhd.wa.gov)

Find information about our programs and services, links to reliable health information, local public health news, classes, events and more.

## DIRECTORY

### Administration

(509) 460-4200

Health Officer.....Dr. Larry Jecha, MD, MPH  
Board of Health.....Dr. Larry Jecha, MD, MPH  
Finance.....Jeffrey Jones, Senior Accountant  
Client Services (billing).....Bonnie Hall, Manager  
Human Resources & Employment.....Lisa Wight, Manager  
Information Systems.....Cody Lewis, Manager  
Assessment.....Veronica Gutierrez, Coordinator

### Preventative Health

**Kennewick:** 7102 W Okanogan Pl. Kennewick, WA 99336

Phone Number: (509) 460-4200 Fax Number: (509) 585-1525

**Pasco:** 412 W. Clark Street. Pasco, WA 99301

Phone Number: (509) 547-9737 Fax Number: (509) 546-2990

**Prosser:** 310 7<sup>th</sup> Avenue East, Prosser, WA 9935

Phone Number: (509) 786-1633 Fax Number: (509) 786-1643

### Environmental Health

**Kennewick:** 7102 W Okanogan Pl.

Kennewick, WA 99336

Phone Number: 460-4200

Fax Number: (509) 585-1537

### Emergency Preparedness & Response

**Kennewick:** 7102 W Okanogan Pl.

Kennewick, WA 99336

Phone Number: 460-4200

Fax Number: (509) 460-4535



### Environmental Health

- ◆ Food Safety Program: Inspections, Food Workers Cards
- ◆ Educational Presentations
- ◆ Drinking Water (well inspections)
- ◆ Water Recreation Facilities (public pools/spas)
- ◆ Zoonotic (animal/insect bites & diseases)
- ◆ School Safety Program
- ◆ Liquid Waste (septic systems)
- ◆ Solid Waste Facilities
- ◆ Indoor Air Quality
- ◆ Smoking in Public Places
- ◆ Drug Lab Investigations
- ◆ Site Hazard Assessment

### Health Promotion

- ◆ Maternal, Infant Health
- ◆ Child and Adolescent Health
- ◆ Injury Prevention: Safe Kids
- ◆ WIC (Women, Infants, & Child Nutrition Program)
- ◆ International Travel Clinic

### Laboratory/Vital Records

- ◆ Water Bacteriology & Chemistry
- ◆ Waste Water
- ◆ Quality Control
- ◆ Birth & Death Certificates

### Administration

### Directory

## Community & Family Services

### Oral Health

We offer information, materials, and presentations on oral health and provide dental referrals.

**ABCD-** The Access to Baby & Child Dentistry program matches Medicaid-eligible children, ages 0-5, to a participating dentist where they receive oral health services until age six.

### Early Family Support Services

#### Early Intervention Project Program (EIP) & Alternative Response Services (ARS):

Public health nurses serve children and families identified by Child Protective Services (CPS) to be at risk for child abuse and/or neglect through home visits and case management. Parenting skills and child development education are provided, along with access to childcare and other resources.

### First Steps

#### Maternity Support Services (MSS):

Services are provided to Medicaid-eligible pregnant and postpartum women and their infants by public health nurses, dietitians, social workers, and community workers.

#### Infant Case Management (ICM):

Services are provided to high-risk infants and their families. The goal of ICM is to improve the parent's self-sufficiency in gaining access to needed medical, social, educational, and other services.

### Foster Care- Passport Program

A "passport" is an abbreviated health record that includes information about medical and dental exams, diagnoses, hospitalizations and surgeries, immunizations, allergies, medications, and any other information needed by caseworkers, foster parents, parents and health care providers to manage the child's health care needs appropriately. Children placed in foster homes longer than 90 days are connected to public health nurses who gather, review and track the health care history of each child. Recommendations are made to the foster parents and the Washington Department of Children and Family Services for follow-up and continuity of care.

## Laboratory & Vital Records

### Laboratory

#### Water Bacteriology & Chemistry:

This program is designed to provide analysis of the major elements of concern, primarily bacteriological monitoring and limited water chemistry.

#### Waste Water:

This program is designed to provide services primarily for waste water treatment plants and industrial users who need to monitor waste streams.

### Quality Control & Assurance

This is our internal program that is designed to ensure the validity for all test procedures and the accuracy of all results reported to our clients. As an example we run Blanks, known standards & matrix spikes with all water chemistry tests. We perform sterility and growth controls on all Microbiological procedures to name but a few. Additional procedures and equipment checks are run routinely to ensure the analytical quality of all test procedures and results.

### Vital Records

**Birth & Death Certificates:** certificates can be requested in person, by mail federal express delivery, and/or expedited mail.

\$20.00 each copy

Certified copies of Birth Certificates are available for persons born in the state of Washington dating back to January 1, 1927. Births prior to this date must be requested from the Department of Vital Records in Olympia:

[www.doh.wa.gov/ehsphi/chs/cert.htm](http://www.doh.wa.gov/ehsphi/chs/cert.htm)

\$20.00 per copy

The following Death Certificates can be purchased at the Benton-Franklin Health District: City of Richland deaths after July 1, 1959. All the remainder of Benton County and Franklin County after January 1, 1980.

Deaths occurring prior to these dates must be requested from the Department of Vital Records in Olympia.: [www.doh.wa.gov/ehsphi/chs/cert.htm](http://www.doh.wa.gov/ehsphi/chs/cert.htm)



## Health Promotion Continue...

### WIC

Women, Infants and Children (WIC) Nutrition Program- Pregnant, breastfeeding, and post-partum women and infants and children up to age 5, can receive services at 6 locations in Benton/Franklin Counties. Services include nutrition education and checks to purchase designated healthy foods, health and social services screening and referrals, and breastfeeding promotion and support. Eligibility is based on income and nutrition and/or health risk.

### Basic Food Nutrition Education Program (BFNEP):

Participants may also take part in BFNEP. Optional First Steps maternity support services are provided to eligible pregnant women in conjunction with their WIC services.



*Always working for a safer and healthier Benton-Franklin Counties!*

### Children with Special Health Care Needs (CSHCN):

Children, ages birth-18 months, who have or are suspected to have chronic conditions, delays or disabilities can receive care coordination by public health nurses through home visits or phone consultation.

### Nutrition Services:

Families of children with special health care needs, ages birth-18 years, are assisted in accessing nutrition services by registered dietitians with specialized training, based on the child's needs and availability of resources.

### Work First Childcare:

Public health nurses assess families for childcare needs. Provide reports to DSHS regarding caretaker's need to stay at home.

### General Field Nursing

Public health nurses provide services to pregnant and parenting women and teens, single fathers, developmentally delayed parents, premature infants, children with special health care needs and families at risk for child abuse, neglect or drug/alcohol use. We also offer health and parenting education, interventions, home visits, referrals, health assessments, and support for families impacted by Sudden Infant Death Syndrome (SIDS).

### Child Death Review

All sudden and unexpected deaths of Benton/Franklin Counties children age 0-18 are reviewed by a team of community professionals to identify factors that may have been preventable. Our responsibility is to determine any preventable circumstances in these deaths and consider strategies to improve overall health and safety for all children.

### Childcare Program

### Healthy Child Care of Washington/Child Care Health:

Offers health promotion and disease prevention services for licensed child care providers. Consultation, education, and resource referral is provided by a public health nurse. The purpose is to promote health and safety and prevent illness and injury in child care settings through education.

### Early Childhood Education & Assistance Program (ECEAP)

Working with the Kennewick School District to provide health care coordination and health education in the ECEAP program .

## Community Health Intervention & Prevention Services

### Safe Babies Safe Moms (SBSM)

We provide services to women 18 years of age or older who are pregnant or have a child under the age of 3 with a recent history of alcohol and/or drug use and are medical coupon eligible. The program provides case management, access to community resources, substance abuse treatment referrals, mental health counseling, parenting, support groups, art classes, and child classes.

### Medicaid Outreach

We work in Benton and Franklin counties to bring services and programs to those who need them. Our staff seeks ways to bring public health to the public, reaching out to share the message of health in our community. The purpose of the Washington State Medicaid Outreach Project is to enroll eligible Washington State residents in Medicaid and other state health insurance programs.

### Teen Pregnancy

Nurses and Social Workers provide education, community resources, referrals, and WIC services to teen pregnant mothers at both New Horizons School and Tri Tech Teen Parent Program as part of a 1st Steps intervention.

### Immunizations

Immunizations are available for all ages:

- Chickenpox (Varicella)
- DTaP (diphtheria, tetanus, pertusis)
- Hepatitis A & B series
- HPV – Human Papillomavirus
- MMR (measles, mumps and rubella)
- Pneumonia (Adults and Children)
- Typhoid (Injection or Oral)
- Rabies
- TDAP (tetanus, diphtheria, pertusis)
- Yellow Fever
- Rotovirus
- Japanese Encephalitis
- HiB (haemophilus influenzae)
- Influenza – flu shot & nasal spray
- Meningococcal (Menactra)
- Polio
- Shingles (Zostavax)
- TD Adult



Immunizations provided at the Kennewick, Pasco, and Prosser Offices.

Call for clinic hours, information or an appointment.

## Health Promotion

### Maternal, Infant Health

Encompasses services to children, adolescents, including pregnant and parenting teens, and to their primary caretakers. Programs provide assessment, intervention and follow-up for parent education, nutrition consultation, and linkages to community resources.

### Child & Adolescent Health

The mission of the maternal child health programs is to assess and monitor maternal and child health status to identify problems. Diagnose health problems and health hazards affecting local communities. Inform and educate the public and families about health issues. Mobilize community partnerships between policy makers, health care providers, families, the general public and other to identify and solve health problems.

### International Travel Clinic

The International Travel Vaccination Clinic is held by appointment. The mission of this clinic is to assist the traveler to prepare for the possible health and safety risks that they may encounter based on their trip plans and itinerary. Reviewing and evaluating each clients needs is an important part of what we do at our travel clinic.

### Injury Prevention

#### Safe Kids:

We lead the Safe Kids Benton-Franklin Coalition to reduce the number of unintentional, preventable childhood injuries resulting in deaths. Our goal is to achieve this by uniting diverse groups and individuals; developing and implementing educational programs; initiating public policy changes; and increasing awareness within local and regional communities of the problem of childhood injuries. Focus areas include: child passenger safety, head injury prevention, fire safety and drowning prevention. We also address home safety, pedestrian safety, poison prevention, safe gun storage, choking prevention and other areas related to childhood safety.



## **Environmental Health Continue...**

### **Solid Waste**

Staff review, permit, and inspect solid waste disposal and utilizations sites; including waste landfills, petroleum contaminated soil remediation sites, organic waste land application projects, drop box sites, compost facilities, and household hazardous waste facilities. Routine inspections are conducted at all permitted facilities to insure regulatory compliance.

### **Indoor Air Quality**

Program staff are trained to respond to public inquiries regarding indoor air quality issues and provide information over the phone to the general public. Several staff have received training and offer assistance to local schools through the tools for schools program.

### **Smoking in Public Places:**

We also investigate complaints on smoking in public, enforce the Washington State Smoking in Public Places Law, and provide businesses with educational materials and signage relating to the law.

### **Drug Lab Investigations**

Program staff, respond to methamphetamine labs located by law enforcement and evaluate the building for continued use, review decontamination plans, and evaluate structures for re-use after clean up.

### **Site Hazard Assessment**

Trained staff perform assessments of sites identified by the Washington State Department of Ecology as being contaminated, due to residual chemicals or toxins, and rank them to help establish clean-up priorities.

***“The mission of the Benton-Franklin Health District is to provide all people in our community the opportunity to live full productive lives by 1) promoting healthy life-styles; 2) preventing disease an injury; and 3) protecting individuals and their environment through cooperative participation among community, government and Health District.”***

## **Disease Prevention & Response**

### **Community Health Assessment**

Collect, analyze and use health-related data to inform the community about current and local health issues. Provide public health reports to community partners, Board of Health, and other agencies.

### **Communicable Disease Program**

The STD clinic provides case management, EPT-Expedited Partner Therapy: tract whether partners are treated or not. CD Reporting of Notifiable Disease to Department of Health: PHIMS and/or paper form. Education: Community, Schools. Seasonal Surveillance. Consultations and Hep. B and C testing.

### **HIV/AIDS & Education/Outreach**

HIV testing services are conducted along with case management for HIV-positive people, partner notification services, education and outreach and health care provider training.

### **Refugee Program**

We offer medical screening that includes immunizations and TB testing. This is an important service as it can help identify the health needs of each refugee, and start them in medical care here in this country. We also have a program that helps assist with obtaining Medicaid coverage. Our goal is to provide the basic medical screening to assist the refugee as he/she learns to adjust to a new country.

### **Tuberculosis Program**

A small needle is used to insert testing material, called tuberculin, just under the skin. This is usually done inside the arm. The person getting the test must return in 48 to 72 hours to see if there is a reaction to the test. If there is a reaction the size of the reaction is then measured. Referrals are provided.

### **Emergency Response**

Benton-Franklin Health District operates a regional program for public health preparedness and response. A staff of epidemiologists, emergency planners, and risk communicator provide support for Benton, Franklin, Klickitat, Walla Walla and Yakima County's local health jurisdictions in planning, epidemiology, and education/communication.

### **Communicable Disease, Investigation & Control**

Epidemiologist monitor, track and respond to infectious disease in the community, working to quickly control outbreaks and prevent further spread of disease. Healthcare providers and laboratories must report 62 notifiable conditions. Information is provided to patients, healthcare providers and the public.

## Environmental Health

### Foodborne Illness Response

We respond to personal complaints or laboratory confirmations of foodborne illness and work with individuals and food establishments to solve current issues and provide education to prevent future outbreaks.

### Food Safety

#### Inspection Program:

Restaurants, retail food establishments and temporary food facilities in Benton and Franklin Counties are regularly inspected to help ensure safe food is served in our community. Summaries of the inspection reports are posted on the BFHD website and are updated every other week. We also provide food safety training to industry and community partners to reduce the risk of foodborne illness in our area. We also monitor and respond to food-related complaints, recalls, and illnesses to promote a healthy community.

#### Food Worker Training:

Food worker cards are required for food workers that handle beverages or unwrapped foods. The required food safety class and test are available at the Health District in English, Spanish, Vietnamese, Korean, Chinese, and Russian. Initial cards are valid for two years throughout the state. In addition to the standard card, the food safety program provides manager-level food safety training and certification to industry operators.

### Educational Presentations

We provide free educational classes to the community on a variety of topics such as prevention of communicable diseases, food safety and prevention of foodborne illness, childcare safety, playground safety, solid and household hazardous waste disposal, on-site sewage and wastewater, water quality, vector control, clandestine drug labs, and indoor air quality.

### Drinking Water

#### Well Inspections:

We provide information to private well owners about water quality, odor, taste and contaminants. We inspect new drinking water wells for compliance with construction standards and old drinking water wells when taken out of service. Public water systems are regulated by the Washington State Department of Health.

## Environmental Health Continue...

### Water Recreation

#### Swimming pools and spas:

To comply with state water quality and safety regulations, all public and semi-public water recreation facilities (such as pools, water slides and spas) are annually inspected and permitted. Program staff investigate complaints and reported illnesses; review plans for remodeling or new construction, and work with the State Department of Health and facility/managers. The program is operated to reduce illness and injury associated with water recreation facilities.

### Zoonotic Program

#### Animal-borne Diseases:

We investigate reports of animal bites (such as dogs, cats, and bats) for risk of rabies; quarantine animals and determine the need for rabies prevention medication; and conduct surveillance, outreach, and response activities related to animal-associated illnesses that can spread to people such as West Nile Virus, Lyme disease, Salmonellosis, and Hantavirus. We also participate in statewide committees on Zoonotic issues and host a regional West Nile virus committee.

### School Safety Program

Public and private schools (K-12) in Benton and Franklin Counties are routinely inspected for environmental health and safety issues. Plans for remodeling or new construction are reviewed, and health and safety concerns are investigated. In addition to the free educational programs we provide to students and staff, we also offer programs on indoor air quality and chemical waste reduction in the facilities and participate on advisory panels.

### Liquid Waste

#### Septic Systems:

Program staff review and permit onsite sewage disposal systems for single family homes, small businesses and apartments in accordance with applicable rules. This includes the evaluation of site conditions, designs, and inspection of construction. Additional activities include the keeping of records for onsite sewage systems, education on maintenance and tracking of activities related to the use of onsite sewage systems.

