

Benton-Franklin Health District

Annual Report 2015



BENTON-FRANKLIN HEALTH DISTRICT

AT-A-GLANCE

- Total Number of Employees: **91**
- Counties Served: **Benton and Franklin Counties**
- 2015 Total Bi-county Population Served: **275,740**
- 2015 Annual Growth Rate: **.97%**
- Share of Population by Age Groups:
 - **Ages 0-17: 29.8%**
 - **Ages 18-34: 27.8%**
 - **Ages 35-64: 35.9%**
 - **Ages 65 and older: 10.8%**
- 2015 Total Bi-County Square Miles Served: **2,942.55**
- Share of Population Not Speaking English at home: **29.8%**
- Share of Single Parent Families: **30.9%**
- Average Household Size: **2.9**
- Share of Households with Internet Connection: **73.8%**

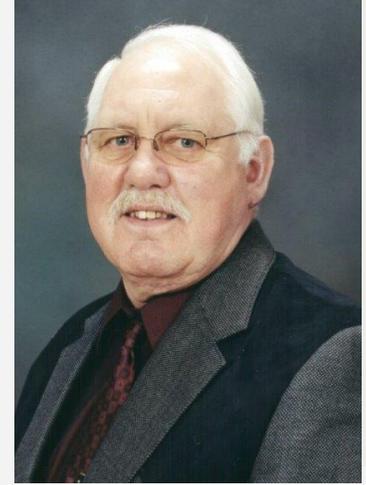
Sources:

Benton-Franklin Trends presented by Eastern Washington University

2014 U.S. Census



Commissioner James Beaver



Commissioner Robert Koch



Commissioner Jerome Delvin



Commissioner Rick Miller



Commissioner Shon Small



Commissioner Brad Peck

The Board of Health is comprised of six board members, three each from Benton and Franklin counties. All six positions are currently filled by the County Commissioners. Board members work with the District Administrator on overall strategic direction and are responsible for the financial health of the District. Additionally, they are charged with the protection of the community's health by reviewing and enacting local rules and regulations as needed.



In 2015, the Benton-Franklin Health District (BFHD) had another successful year with a myriad of accomplishments and advancements. Much time this year was spent on preparing for public health accreditation in anticipation of being fully accredited by the national Public Health Accreditation Board for local public health jurisdictions. Obtaining full accreditation means that the Health District meets rigorous quality improvement standards which are built around the fundamental tenets of accountability, transparency and trust for our community.

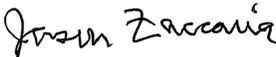


BFHD also spent considerable effort continuing to execute its Strategic Plan. Numerous objectives were realized along the road to fully completing the current strategic plan. A few examples include: growing and strengthening community partnerships, building capacity in existing programs, implementing a financial and human resources software system and promoting BFHD workforce development efforts.

The Preventive Health area of the Health District continued planning in 2015 for the expansion of the Nurse-Family Partnership (NFP) program into Benton County as part of the Public Safety Tax which was approved in 2014. The NFP program has successfully operated in Franklin County for a number of years to foster long-term success for first-time moms, their babies and the community. The expansion of this maternal and early childhood health program into Benton County will provide similar benefits by countering substance abuse and other behaviors that contribute to family poverty, subsequent pregnancies, poor maternal and infant outcomes and limited opportunities for the children.

Environmental Health was also increasingly busy this year in the areas of on-site sewage permits, system inspections and evaluations and permit applications. Pool inspections also grew in numbers. The Food Safety Program saw 183 new restaurants opened in 2015 with increases in both food establishment permits and food worker cards issued. The increases speak to the growing population of the bi-county area and improved socioeconomic development which reflects the needs of our growing community.

From BFHD's Mission, Vision and Value Statements through all of our advancements and accomplishments in 2015, it is our hope that the Benton and Franklin county communities will appreciate the efforts of the hard-working staff at the Health District. Special thanks also goes out to all of our community partners, providers, Board of Health members and our community for making our area a resilient and healthy community where all of us can learn, work, play and thrive to our greatest potential.


Jason Zaccaria, M.H.A.
District Administrator

Our Vision

BFHD is a proactive leader uniting knowledgeable staff and proven practice with strong partners and informed residents to form a resilient, healthy community where all of us can learn, work, play and thrive to our greatest potential.

Our Mission

BFHD provides all people in our community the opportunity to live full productive lives by promoting healthy lifestyles, preventing disease, reducing injury and protecting our environment.

Our Values

EXCELLENCE: *We deliver the highest quality services incorporating community assessment data and evidence-based practices to produce the best possible health outcomes.*

DIVERSITY: *We feel a stronger community is based on engaging all cultures, attitudes and beliefs.*

COMMUNICATION AND

COLLABORATION: *We share information and talents to best serve our community.*

INTEGRITY AND ACCOUNTABILITY:

We make informed decisions to earn the trust of those we serve and strive to do what's right.

EFFECTIVENESS: *We maximize resources to provide proactive and relevant services that improve our community's health.*



2015 was dominated by public health accreditation efforts locally. This mirrored state trends towards identifying the foundational public health services that should be available to everyone, regardless of location. Accreditation has been the first step towards developing a quality improvement culture at BFHD. One of the other cultures that BFHD is working to promote is health equity which focuses on providing everyone with the tools to reach their full health potential. These themes provide the backdrop for many of the year's achievements.

New and emerging pathogens such as avian influenza, Ebola virus, and *Coccidioides* highlight the impact of global travel, climate change and animal diseases on human health. Confirmation of the presence of *Coccidioides* DNA in the soil confirmed a long-held belief that Valley fever could be acquired locally. The next steps will be to determine the prevalence in humans and animals and how to best guide the public in lowering their risk and to continue educating providers on timely diagnostic and therapeutic interventions. Ebola virus began a global epidemic thousands of miles away and had a significant impact on public health, even here in the Tri-Cities. Emergency preparedness and planning was required to ensure that health care facilities had the necessary equipment, training and understanding of how to manage potential Ebola-infected patients. It was also important to ensure the public understood the facts to mitigate the fear that inaccurate reporting unfortunately created. Clearly, messaging is as important as the data.

Investigation of the elevated rates of anencephaly in Benton, Franklin and Yakima counties continues and, to date, has not identified any new risk factors. Public education and prevention efforts focus on an overall healthy pregnancy and improving folic acid supplementation in women of childbearing years. BFHD secured a grant to dispense prenatal vitamins to women with limited financial means and the State of Washington was successful in petitioning Medicaid to expand coverage of prenatal vitamins to all women of childbearing age and not just those who are pregnant.

Adverse Childhood Experiences (ACEs) create toxic stress in a child's life that impacts his or her future physical and emotional well-being and even the well-being of generations yet to come. All staff presentations and the co-sponsored showing with Columbia Basin Badger Club of the film "Paper Tigers" helped to increase staff and community awareness of the problem. BFHD also proposed addition of ACEs-related questions for the next Healthy Youth Survey in order to better define the scope of the problem in Washington communities. Even the Board of Health was engaged and educated on ACES resulting in passage of a Resolution for Children's Resilience Month.

Electronic cigarettes presented a new danger, particularly to our youth as rates skyrocketed. BFHD presented information at the United Way Community Health and Human Services forum as well as at several staff and local community organization meetings to provide facts about this growing problem. While the Board of Health declined to introduce local restrictions on e-cigarettes, they did support a state-level approach to limiting youth access.

BFHD has also been working with local governmental officials and decision makers to promote the concept of "health in all policies" which recognizes the significant impact of the social, economic and built environments on population health and on health disparities. Transportation, for example, affects access to health care, healthy foods and opportunities for physical activity so BFHD joined the Technical Advisory Group of the Benton-Franklin Council of Governments. The inclusion of pedestrians and bicycles in local transportation plans and provisions for Complete Streets in comprehensive plans is a hopeful indicator of increasing commitment to community design that promotes healthy behaviors.

Health care systems are undergoing significant changes as a result of the Affordable Care Act. In 2015, regional Accountable Communities of Health were organizing and preparing regional health improvement plans and BFHD was an active member of the Greater Columbia Community of Health. In an effort to align BFHD's strategic plan with the Community Health Improvement Plan and the regional health improvement efforts and to meet accreditation standards, BFHD began developing a chronic disease program. Diabetes is more prevalent in our area compared to the state as a whole, so when grant funding became available for the Stanford Diabetes Self-Management Program, initial efforts were focused there.

A handwritten signature in black ink that reads "Amy Person, M.D." with a stylized flourish at the end.

Amy Person, M.D.
Health Officer



Jeff Jones
**Finance and Business
 Services Sr. Manager**



Lisa Wight
**Human Resources and
 Performance Management
 Sr. Manager**



Nick Boukas, M.P.A.
Operations Director



Cody Lewis
**Information Systems
 and Security Manager**



Bonnie Hall
**Contracts and Billing
 Services Manager**



Raynell Flannery
Clerical Support Lead

Administrative Services:

Administrative Support	Contracts and Billing Services	Information Systems and Security
Assessment	Finance and Business Services	Performance Management
Clerical Support	Human Resources	Vital Records

Administrative Services

Performance Management

The BFHD Performance Management System (PMS) ensures that goals and measures are in place to monitor and evaluate the Health District's performance, and to identify and implement improvement strategies and reporting results. Additionally, the Health District's PMS continually evaluates programs, policies, processes, and achievement of outcome targets. Significant time was spent this year on National Public Health Accreditation activities, to provide increased transparency and improve business processes. BFHD submitted an official application and started the accreditation process in 2014. There are over 90 nationally established standards and measures that needed to be addressed as part of the accreditation process, which took dedication from BFHD leadership, management, and staff. The accrediting entity called Public Health Accreditation Board (PHAB) will conduct a site visit in 2016 to review the Health District. This will include verifying the accuracy of documentation and evaluating conformity with the standards and measures. BFHD is striving to achieve full accreditation with the final step of the on-site assessment process.

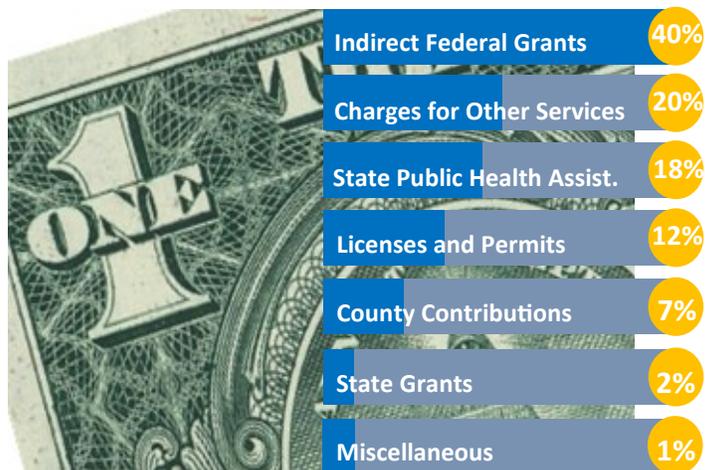


Assessment

In 2015, BFHD continued working with key community partners to assess community health needs. The Community Health Needs Assessment II process began in the Spring of 2015 with the signing of a Memorandum of Understanding between integral players.

Given that it had only been three years since the last Community Health Needs Assessment, and an expressed request from an important partner, an ultimate decision was made and confirmed by the Benton-Franklin Health Alliance to continue working on Previously identified priorities, however, to assess through the lens of health equity and sustainability. With a shorter timeline, the National Association of County and City Health Officials Mobilizing for Action through Planning and Partnerships model was utilized to identify community themes and strengths, community health status, forces of change and local public health attributes and opportunities for improvement. This assessment is expected to conclude in spring of 2016, followed by a revised update of the Community Health Improvement Plan.

Health Department services are supported by:



Fiscal Year 2015 General Fund Expenses:

EXPENSE TYPE	DOLLARS	%
Salaries and Benefits	\$ 6,598,558	74%
Other Services and Charges	\$ 1,664,466	19%
Supplies and Equipment	\$ 652,231	7%
Capital Items	--	0%
Total	\$ 8,915,255	100%

General Fund Summary

Administrative Services:

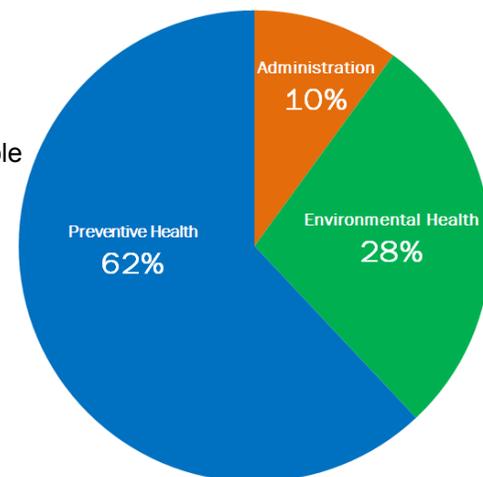
- Administration
- Assessment
- Vital Records

Preventive Health Services:

- Children with Special Health Care Needs
- HIV/AIDS
- Immunizations
- Maternal, Infant, Child, Adolescent Health
- Oral Health
- Other Communicable Diseases
- Other Family and Individual Health
- Other Non-Communicable Disease and Chronic Illness
- Sexually Transmitted Disease
- Tuberculosis
- Violence and Injury Prevention
- Women, Infant, and Children

Environment Health Services:

- Chemical and Physical Hazards
- Drinking Water Quality
- Emergency Preparedness
- Food Safety
- Laboratory Services
- Living Environment
- On-site Sewage and Land Development
- Solid Waste
- Vector





Carla Prock
Field Services
Supervisor



Annie Goodwin
Nutrition Services
Supervisor



Heather Hill
Clinic Services
Supervisor



Marie Hutson
Nurse-Family Partnership
Supervisor



Shelley Little
Safe Babies, Safe Moms
Supervisor

Preventive Health Programs and Services:

Access to Baby and Childhood Dentistry	Enlace	Oral Health
Breastfeeding Peer Counseling	First Steps	Refugee Health
Child and Family Health: -Adverse Childhood Experiences -Universal Developmental Screening	Health Benefits Exchange Enrollment	Safe Babies, Safe Moms
Children with Special Health Care Needs	HIV Case Management	Travel Clinic
Chronic Disease Self-Management	Immunization Clinic	Tuberculosis Control and Management
Communicable Disease Reporting and Surveillance	Injury Prevention	Vaccines for Children
Early Childhood Consultation	Nurse-Family Partnership	Women, Infant, and Children (WIC)

Field Services Highlights

Children with Special Health Care Needs:

- Served over **500** infants and children with special health care needs
- Shared information on safe sleep and risks of swaddling
- Coordinated with local health care partners to ensure notification systems were in place for parents of infants discharged from the Neonatal Intensive Care Unit regarding developmental screening follow-up

Universal Developmental Screening (UDS):

- Supported implementation of UDS program for all 12-month-olds in our WIC program
- Community collaboration with local partners to create a *Universal Request for Screening form* that will be accepted by all school districts
- Featured article in the fall issue of *Kids Play* magazine
- Partnered with Mid-Columbia Libraries for UDS Education

Adverse Childhood Experiences (ACEs):

- Worked with Board of Health to obtain a Resolution declaring April 2015 as Children's Resiliency Month
- Partnered with the Mid-Columbia Badger Club to host a screening of the documentary *Paper Tigers*—an in-depth look into the lives of students and how integration of trauma-informed and resilience-building models are changing the trajectory of their lives

Enlace:

- Established a partnership between BFHD's Teen Parent Advisory Board and Planned Parenthood's Community Advisory Board to coordinate implementation of Healthy Youth Initiative teen pregnancy prevention grant
- Completed focus groups with **13** teen and young dads to assess needs of young dads and gaps in community services for this population

Chronic Disease Self-Management Program (CDSMP)—Diabetes Self-Management Program (DSMP)

The Chronic Disease Self-Management Program (CDSMP) enables community members with chronic diseases to learn how to manage their conditions and take control of their health. The program is conducted through a workshop series based on a model created by Stanford University. This evidence-based program teaches clients skills to manage their conditions, adopt healthy behaviors and improve communications with their physician to enhance their quality of life.

Based on this best-practice model and with support from the state Department of Health, the Health District started the Diabetes Self-Management Program (DSMP) to confront a community educational need regarding Type 2 diabetes. After staff completed DSMP Master Training in preparation for the program launch, they promptly trained **19** community volunteers who went on to become workshop lay leaders. Staff networked with local community partners to officially launch the DSMP six-week workshops for free to the community, facilitated by staff and lay leaders.

In addition to offering the workshop in English, the Health District and its team of lay leaders also provided classes in Spanish (Programa de Manejo Personal de la Diabetes) to reach our Spanish-speaking population. By the end of the year 76 participants from around the community completed the workshop series. This program will continue into 2016 to reach more community members who struggle with Type 2 diabetes.



Lisa Gonzalez, Master Trainer of the program, had this to say about the workshop series, ***“I have enjoyed becoming a master trainer, providing education to numerous community members and helping them to learn how to manage their diabetes.”***

Clinic Services

Highlights:

- Health District staff worked with Scientific Technologies Corporation to create an HL7 interface between the Washington Immunization Information System and our electronic medical record system. The anticipated go-live date for this interface is June 2016.
- BFHD hired new clinic staff that are cross-trained between various clinic service programs. This change in staff training allowed programs to surpass last year's clinic numbers.
- During 2015, several school districts reached out to the Health District for assistance in updating their staff Hepatitis B vaccine requirements. Two successful vaccine clinics were conducted at Kahlotus School District and Richland School District. Staff will return to these schools in the Spring of 2016 to provide the third and final dose. Schools were very appreciative of this service as it allowed for their staff to receive vaccinations during their normal work day, paid for by their employer and all necessary documentation was provided to the school districts.



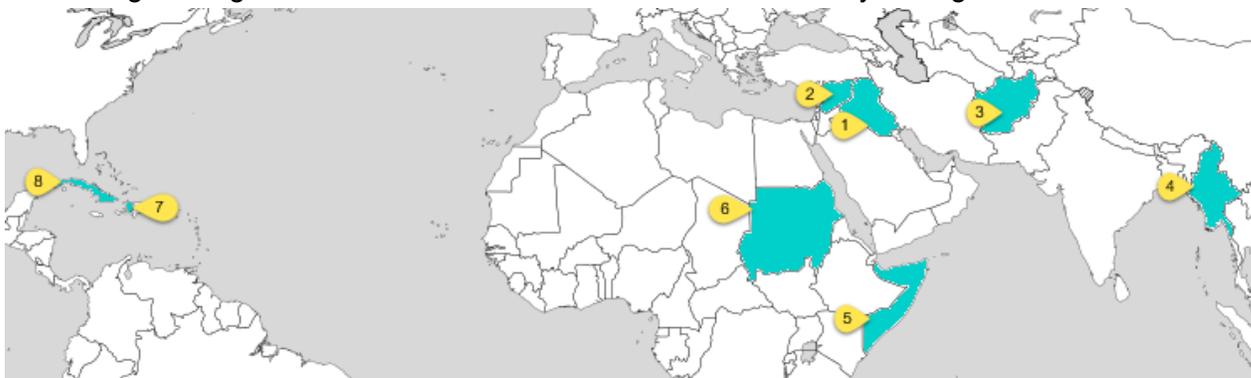
Communicable Diseases:	2011	2012	2013	2014	2015
Campylobacter	52	42	62	42	39
Giardia	4	8	12	11	8
Herpes	64	57	72	92	93
HIV	10	8	7	n/a	n/a
Influenza Death	2	2	0	1	6
Legionellosis	3	3	4	4	3
Malaria	1	0	0	3	0
Meningococcal Disease	4	0	1	0	1
Pertussis	11	130	12	13	9
Rare Disease of PH Significance*	2	2	12	7	3
Salmonella	22	36	42	32	39
Shiga toxin producing E. coli	8	3	15	17	10
Shigellosis	10	11	4	3	5
Suspected Rabies Exposure	4	0	9	8	9
Syphilis	18	13	17	36	50
Tuberculosis	5	3	5	0	2
West Nile Virus	0	1	0	10	17
Chlamydia rates per 100,000	2011	2012	2013	2014	2015
Benton County	335.0	331.7	366.4	347.5	n/a
Franklin County	370.2	386.7	487.0	480.4	n/a
State	343.3	360.8	360.8	376.7	n/a
Gonorrhea rates per 100,000	2011	2012	2013	2014	2015
Benton County	16.9	27.2	48.0	81.5	n/a
Franklin County	22.4	29.1	86.1	113.2	n/a
State	40.3	48.1	63.8	88.1	n/a

*Rare disease of public health significance are cases of Coccidioidomycosis and multi-drug resistant organisms.

**Data provided by Public Health Issue Management Systems (PHIMS), and the [Washington State Department of Health, Annual Communicable Disease Report](#).

Refugee Health

The Refugee Program saw over 200 new arrivals to our community. Refugees came from...



1. Iraq
2. Syria
3. Afghanistan
4. Myanmar
5. Somalia
6. Sudan
7. Haiti
8. Cuba

Nutrition Services Highlights

Women, Infant, and Children (WIC) Program:

- Implemented expanded hours for Kennewick WIC clinic
- Developed and implemented the WIC Seeds project and distributed seeds/soil and instructions for container vegetable garden for WIC clients
- Provided a seven-week community nutrition rotation to Central Washington University dietetic interns
- Provided four-hour WIC pediatric rotation to

Washington State University nursing students

- Implemented screening tool to target breastfeeding education efforts



Oral Health Program:

- Golf Tournament raised \$6,000 for the Health District Access to Baby and Child Dentistry (ABCD) program
- Both counties experienced increase in Medicaid Dental Usage rates
- Updated fluoride information sheets and distributed them to community dentists and medical providers



Nurse-Family Partnership®

The Nurse-Family Partnership® (NFP) program is an evidence-based community health program that serves low-income women who are pregnant with their first child. Each vulnerable new mom is partnered with a registered nurse early in her pregnancy and receives ongoing nurse home visits until her child is two. This year in the Franklin county program:

- Staff served over 135 families
- 14 families were the first to complete and graduate from the program. Of those:
 - ⇒ All 14 children were up-to-date on their immunizations and met their developmental milestones for 24 months
 - ⇒ 12 moms have their high school diploma or GED
 - ⇒ 2 moms completed their AA degrees during their time in the program
 - ⇒ 9 did not experience a subsequent pregnancy
 - ⇒ 6 are working full-time

Vitamin Angels:

- Proposal was written to Vitamin Angels to supply folic acid supplements to women of childbearing age in the bi-county areas
- The Health District received approval and accepted a shipment of 18 cases of vitamins for distribution to low-income women



Injury Prevention

- In response to recommendation from the Child Death Review panel, the Health District held a Safe Gun Storage event at the Kennewick Ranch and Home
- 350 lock boxes and 50 trigger locks were distributed for free to community members
- Added a bike helmet fit site, life jacket loan site, and car seat checks in Prosser
- Conducted The Safest Ride campaign at Virgie Robinson and Sacajawea schools. The Safest Ride is an educational campaign to keep children in the back seat until 13 years of age
- Held the 21st Annual Safe Kids Saturday with over 3,000 attendees
- Assisted Kadlec to provide Concussion in Youth Sports seminars



Safe Babies, Safe Moms

Safe Babies Safe Moms (SBSM) serves women with addiction issues who are pregnant or have a child up to the age of three. This program offers in-home targeted intensive case management, behavioral health and child development services and discretionary funds to stabilize families and meet basic needs. A case manager is assigned to each client to teach and guide women through the first three years of their child's life. SBSM program works with the University of Washington to show outcome data on how these women can become self-sufficient.

Highlights:

- 60% of women complete Drug and Alcohol Treatment
- 48% of women have not used drugs or alcohol for greater than six months
- 57% of women are using a reliable family planning method
- 23% attend a learning school while in the program
- 57% are employed within the last six months



James (Rick) Dawson
Land Use, Sewage and Water
Supervisor



Susan Shelton
Food Safety
Supervisor



Richard Edwards
Emergency Preparedness and
Response Supervisor



Dave Miller
Lab Services
Supervisor



Environmental Health Programs and Services:

Drinking Water	Indoor Air	Smoking in Public Places
Emergency Preparedness and Response	Insect and Animal-Borne Illnesses	Solid Waste
Food Safety and Illness Investigation	Land Use	Waste Water
Food Worker Card Education	On-Site Sewage	Water Lab Services
Hazardous Waste	School Health and Safety	Water Recreation

Land Use, Sewage, Water and Solid Waste

In 2015, BFHD and staff:

- Entered into an agreement with the Benton Conservation District to provide education for a county-wide nitrate study
- Provided required sanitary surveys of 14 Group A water systems to evaluate their operations and ensure they maintained compliance with the Safe Drinking Water Act.
- Investigated several water systems that were experiencing water quality violations to determine the cause and help return the systems back to compliance
- Partnered with medical providers, animal control, and law enforcement to lead over 500 rabies investigations
- Worked with the Benton County Solid Waste Advisory Committee to move forward with the replacement of the Household Hazardous Waste facility
- Saw an upswing in the number of applications for new sewage systems, increasing in excess of 20%. Over 500 permits were issued for the construction of on-site sewage systems in 2015. This is the largest number of permits issued in a single year in over 10 years
- Hosted the annual water recreation facility operators training with over 80 operators from across eastern Washington

Scooteney Reservoir Investigation:



Staff responded to a complaint of an algae problem at Scooteney Reservoir in northern Franklin County. The investigation and testing revealed a significant level of toxins in the water resulting in the protective closure of the area for several weeks until the toxins were reduced to safe levels.



Algae blooms are a natural condition that had not been documented in this body of water previously. Prompt recognition of a possible issue and reporting by the Bureau of Reclamation and investigation by BFHD led to protective actions prior to any reported illness.



Land Use, Sewage and Water Statistics:	2011	2012	2013	2014	2015
On-Site Sewage Permits	363	375	349	404	501
On-Site Sewage System Inspections	650	589	536	575	680
On-Site Sewage Permit Applications	457	434	434	519	649
On-Site Sewage System Evaluations	117	134	133	111	158
Solid Waste Facilities Inspections	203	182	172	186	202
Water Supply Reviews/Inspections	44	50	37	52	38
Zoonotic Diseases/Rabies Investigations	381	416	456	490	544
Zoonotic Disease/Dead Bird Reports	9	33	42	34	n/a
Pool Inspections	332	388	369	338	411
Site Hazard Assessments	3	5	3	4	2

Food Safety

This was another busy year for the Food Safety program. **183** new restaurants were opened in the bi-county area with **156** food establishments closing their doors, including several long-term establishments. Two new commissary incubator kitchens were opened to serve budding mobile and other operators that use a commissary space rather than operate out of a stick-built structure.

Also in 2015, staff worked to resolve several imminent local health issues, including a school kitchen that flooded, a school with lack of hot water, food establishments using unapproved water sources and unlicensed food vendors. The Health District also finalized the online bill pay system to allow for food establishments to pay their food permits through the www.bfhd.wa.gov website.



Food Safety Program Stats:	2011	2012	2013	2014	2015
Permanent Food Establishment Permits Issued	1338	1224	1355	1409	1421
Temporary Food Establishment Permits Issued	1072	987	969	1036	984
Permanent Food Establishment Inspections Conducted	3629	2536	2978	3138	3268
Foodborne Illness and Facility Complaints Received	278	295	304	266	256
Food Worker Cards Issued In Person	9835	9594	8276	2400	1557
Food Worker Cards Issued Online	n/a	n/a	1441	7716	9937

Emergency Preparedness and Response

BFHD's Emergency Preparedness and Response program conducted a region-wide, full-scale exercise with health care organizations to respond to a large surge of patients. The healthcare partners requested, set-up and operated additional patient beds providing patient care and support services to successfully care for the large influx of patients as a result of a large fictitious earthquake within the region.

During the 2015 wildfire season, Emergency Preparedness and Response deployed an employee to the Okanogan Emergency Management Department to work as the Public Information Officer to help formulate and disseminate risk communication.

Lab Services

Over the last five years volume has increased in the drinking water program. Water chemistry (nitrates) testing went from **674** in 2010 to **1,140** samples in 2015; which is a positive sign that homeowners are monitoring wells. Public systems are also growing and monitoring their systems closely to ensure safe drinking water for the community.

Water Lab Test #'s:	2011	2012	2013	2014	2015
Bacterial/Coliforms	7406	7495	7662	8030	7868
Nitrogen Analysis	379	417	362	214	222
Solids	717	925	261	185	228
Biological Oxygen Demand	678	1052	509	508	525
Fluorides	71	82	65	88	70

This year Pacific Northwest National Laboratories/ Battelle audited the water lab so that the Health District could be added as a vendor for their facility to do wastewater testing. The water lab also entered into a partnership with Benton County Conservation District and received a grant to look at nitrates in the ground water throughout the county. This testing will run for three years with a goal of **800+** samples.

Benton-Franklin Health District Staff

A special thank you to all of our past and present staff members who helped make BFHD a successful community partner, helped the agency to fulfill its vision and mission and consistently demonstrate its values.

Administration		Preventive Health	
Alma Madrigal	Jeanette Rodriguez	Leslie Rivera	Rachel Ramirez
Amy Person, M.D.	Jeff Jones	Lisa Gonzalez	Robin Henle
Angee Chavez	Kyle Phillips	Liz Ellis	Rosie Tobias
Anna Manzo	Lamees Arbogast	Marie Hutson	Sarah Sonderland
Bonnie Hall	Lisa Wight	Marta Blunt	Sheila Schweiger
Carl Turpen	Nick Boukas, M.P.A.	Melissa Roberts	Shelley Little
Cody Lewis	Pam Aiello	Miriam Chaviano	Susy Bockman-Thomas
Diana DeRoos	Raynell Flannery	Misty Benson	Susy So
Janae Parent	Rebecca Sutherland	Myra Weihermiller	Valerie Shaw
Jared Strait	Shelly Singh	Nancy Tarara	Vanessa McCollum
Jason Zaccaria, M.H.A.	Susanna Martinez	Patricia Wong	Xenia Garcia-Saldana
Preventive Health		Environmental Health	
Amanda McLean	Jennifer Wall	Angela Seydel	Judy Kitchen
Amy Lindholm	Jessica Garcia	Britt Wilkins	Justin Gerber
Angela Salazar	Jolene Chacon	Chris Plager	Melissa Lantz
Annie Goodwin	Julie Chacon	Dave Miller	Pam Williams
Barbara Johnson	Julie Christopherson	Deana Chiodo	Pamela Blake
Betty Contreras	Karen Weidert	Diana Padilla	Rick Dawson
Carla Prock	Kathleen Clary-Cooke	Erin Hockaday	Rick Edwards
Carmen Garibaldi	Kathleen King	Jessica Davis	Shawn Brown
Cindy Bishop	Kathy Story	Jim Coleman	Susan Shelton
Cindy Ralston	Kellisa Reed	JoDee Peyton	
Gloria Cervantes	Kelly Lewis		
Heather Hill	Kristie Myhrum		
Jeanette Filan	Laili Abd Latif		
Jennifer Franco	Lauren Spilles		

Thank you!

Benton-Franklin Health District works with many partners throughout the community and the state. The Health District would like to extend a special thank you to all those who have helped us form a resilient and healthy community.



Some of these partners include:

Benton-Franklin Community Health Alliance	Human Services Coalition
Benton-Franklin Early Learning Alliance	Kadlec Foundation
Benton-Franklin Head Start	Kadlec Regional Medical Center
Benton-Franklin Infant Toddler Program	Kennewick School District
Benton-Franklin Traffic Safety Task Force	Lourdes Medical Center
Benton and Franklin Conservation Districts	Oral Health Coalition
Benton and Franklin Counties Medical Society	Pasco Discovery Coalition
Benton and Franklin County Emergency Managements	Pasco School District
Benton and Franklin County Solid Waste Advisory Committee	PMH Medical Center
Benton and Franklin Department of Human Services	Prosser Community Involvement Action Coalition
Benton and Franklin Mosquito Control Districts	Richland School District
Boys and Girls Club of Benton and Franklin Counties	Safe Kids Benton-Franklin
Child Care Aware of Eastern WA	Support Advocacy and Resource Center
Columbia Basin College	Tri-Cities Diabetes Coalition
Domestic Violence Services of Benton and Franklin Counties	Trios Health
Department of Early Learning-Pasco Office	United Way of Benton & Franklin Counties
Educational Service District 123	Washington State University Tri-Cities



Main/Kennewick Office:
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Pasco, WA 99301

Health District Directory

Main Line	509.460.4200
Toll Free	800.814.4323
Administration	509.460.4200
Animal/Insect Bites/Disease	509.460.4205
Billing	509.460.4207
Child Care Program	509.460.4215
Children with Special Health Care Needs	509.460.4225
Communicable Disease	509.547.9737
Community Health Assessment	509.460.4558
Dental/Oral Health	509.460.4253
Drinking Water	509.460.4206
Emergency Preparedness and Response	509.460.4200
Environmental Health	509.460.4205
Food Safety	509.460.4205
Food Worker Permits	509.460.4205
General Field Nursing	509.460.4225
HIV/AIDS	509.547.9737
Injury Prevention/Safe Kids	509.460.4214
Liquid Waste (septic systems)	509.460.4205
Meth Labs	509.460.4205
Nurse-Family Partnership	509.460.4229
Nutrition/Feeding Team	509.460.4200
Public Pool/Spa Inspections	509.460.4205
Safe Babies, Safe Moms	509.582.0834
Solid Waste (facility permits/inspections)	509.460.4205
Travel Clinic	509.460.4200
Vital Records	509.460.4704
WIC	509.460.4202
BFHD Public Health Emergency/ Imminent Health Hazard After-Hours Reporting	509.543.3851



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